

We (BabEng) thank you for your interest in TPC Mobile (TPC – Tunnelling Process Control by BabEng). As a privately owned and operated German company we are fully committed to comply with the General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG).

BabEng GmbH is committed to protecting and respecting your privacy by ensuring the obligations under the General Data Protection (GDPR) are met.

In the following we would like to inform you which permissions we require from you to access our app.

Name and Contact Details of the Controller pursuant to GDPR Article 4 (7)

Company: BabEng GmbH, Division: Tunnelsoft
Address: Einsiedelstr. 28, 23554 Lübeck
Phone: +49 451 – 486 678 – 90
Email: privacy@tunnelsoft.com
Website: www.tunnelsoft.com

Data Protection Officer

For any other queries about this privacy statement or how we process your personal data you can contact our Data Protection Officer by email: privacy@tunnelsoft.com or by post: see address above.

Description of the Personal Data We Obtain from You

We only process personal data which is necessary for the functionality of our website including its content and performance. We process personal data with your consent. There is an exception in cases that make obtaining your consent impossible, but the law allows us to use your personal data. We treat your personal data with total confidentiality and comply with all relevant data protection laws. Your privacy is extremely important to us. We're committed to protecting any personal information you've given us against unauthorised or unlawful processing and by implying the latest safety standards.

By default, we do not track any information of you. If you want to help us improving our product, you can select the option to share usage data and crash information with us. You

have the possibility to select these options under the **TPC App Settings / Data Evaluation** according to your preferences.

We only obtain data if you have set up at least one project on your device and given us your consent to process the data. We use your data exclusively for internal analyses to improve our products. We will never track your data for targeted advertising or other external purposes. The data will not be disclosed to third parties.

Types of Data Collected – App Permissions

Following permissions for the app to access are required:

Camera:

- To scan the barcodes of segments with the camera.
- To take pictures of the segment damages.

SD-Card:

- The pictures of the segment damages are saved on the SD card so that they can be retrieved at any time, even in offline mode.

Pictures:

- To upload pictures of segment damages to the app at a later time.

Device ID & Call History:

- Security concept of the app to protect against misuse: We want to make sure, only company-issued devices have access to our app.
- TPC never accesses your calls, call history or other personal data.

Location:

- TPC does not access information about your location.

Customer Survey:

- The participation in the survey is voluntary. The survey allows us to evaluate your satisfaction with our app and to improve TPC.

If TPC crashes, the following data will be transferred to us (only, if you activated the option to share crash data with us, using the setting in the app settings):

- Device ID, operating system, version of the operating system and email
- → the data is evaluated statistically to improve the stability and functions of our app

Storage of: user name, hash of password and device ID

- This data is stored so that the user has to type his username and password for the login only once to log into TPC.
- To protect against unauthorised access

Lawful basis for processing the data

The processing of personal data is only permitted if a legal basis for processing the data exists. We adhere to the principle as laid out in the GDPR Article (6)(1)(f).

Why we use the data we obtain from you

- We do not collect, use or process personal data without your explicit consent. You can withdraw your consent at any time.
- Your data will be treated confidentially.
- We check that legitimate interests are the most appropriate lawful basis for processing.
- We use your data exclusively for internal analyses to improve our products.
- We will never track your data for targeted advertising or other external purposes.
- The data will not be disclosed to third parties, unless it is necessary for the performance of the processes.

For how long will we keep your personal data and store TPC projects

- We collect personal data with the purpose of offering you better products and services, identifying our customers' needs and making access to the app more efficient.
- We store personal data that is necessarily required for the ongoing process and for which you have given us the permission to store.
- Personal data is stored until the purpose is fulfilled, for which you gave us the consent for.

Info: We do not collect and store any personal data for „demo projects“!

Your rights to object and request erasure of your Personal Data

If personal data is processed, you have the following rights towards us:

- Right of access (pursuant to GDPR Article 15),
- Right of rectification (pursuant to GDPR Article 16),
- Right to erasure (pursuant to GDPR Article 17),
- Right to restriction of processing (pursuant to GDPR Article 18),
- Right to object (pursuant to GDPR Article 21),
- Right to data portability (pursuant to GDPR Article 20),
- Right to lodge a complaint with a supervisory authority (pursuant to GDPR Article 77).

If you no longer agree with the storage of your personal data or if the data has become inaccurate, send your request to privacy@tunnelsoft.com. We will initiate the deletion or blocking of your data or make the necessary corrections (as far as this is possible under applicable law) upon instruction.

Furthermore, you have the right to receive free information about the personal data that we have stored about you on request.

Changes to this Privacy Statement

We may update this Privacy Statement in accordance to the applicable law from time to time. We will always include the date of a new version so that you know when there has been a change.

Last updated: July 2021